

RETURN POLICY

Last updated January 01, 2025

Thank you for your purchase. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a refund, store credit, or an exchange. Please see below for more information on our return policy.

RETURNS

All returns must be postmarked within ninety (90) days of the purchase date. All returned items must be in new and unused condition, with all original tags and labels attached.

RETURN PROCESS

To return an item, please email customer service at support@glomensio.com to obtain an Return Merchandise Authorization (RMA) number. After receiving an RMA number, place the item securely in its original packaging and Email copy of Return Request with support@glomensio.com, and the item., then mail your return to the following address:

ATTN:Glomensio(Performant MFG)
Attn: Returns
RMA #
1212 Cesar E Chavez Pkwy
San Diego, CA 92113
United States

Please note, you will be responsible for all return shipping charges. We strongly recommend that you use a trackable method to mail your return.

REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return or exchange. Please allow at least seven (7) days from the receipt of your item to process your return or exchange. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

EXCEPTIONS

For defective or damaged products, please contact us at the contact details below to arrange a refund or exchange.

Please Note

- Returns will be accepted up to 90 days from date of delivery.
- Please contact us at support@glomensio.com to initiate a return.
- Amazon order returns may also be accepted up to 90 days, excluding the Amazon fees.
- Devices are covered by 2 year hassle free warranty, irrespective of platform of purchase.
- For any issues, the customer should contact Glomensio directly at support@glomensio.com.

QUESTIONS

If you have any questions concerning our return policy, please contact us at:

9282280002

support@glomensio.com